Guide to the RCN accreditation and dis-accreditation process for RCN Representatives

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This guidance should be read alongside the RCN regulations and flow charts on accreditation and dis-accreditation.

RCN representatives are RCN stewards, learning representatives and safety representatives

The processes and supporting guidance on the accreditation and dis-accreditation of RCN representatives are a matter for the RCN itself.
Accreditation

1. It is the RCN branch that accredits and dis-accredits RCN representatives.

2. RCN representatives can be registered nurses or health care assistants who are employed by an organisation that they are seeking accreditation with. It is necessary that anyone wishing to become an RCN representative should fully understand the expectations of the role and what support the RCN is able to offer both in the process of becoming a representative and after they are fully established as an RCN representative.

3. To ensure that prospective representatives are fully informed of the role and expectations they should first complete an application form, either in hard copy, or online at the RCN website. Applications should be sent to the local RCN officer.

4. On receipt of the application, a telephone meeting will be arranged for the prospective representative and the relevant RCN officer / ARO for the branch. The purpose of the conversation is to check out their understanding of the role and the expectations, including L&D pathway and activities. This is also an opportunity to discuss the support they have from their line manager and whether the officer needs to offer extra support.

5. If they wish to continue with their request for accreditation the office will inform their local Branch by email who will have 10 days to confirm accreditation. If they choose not to continue, a note to this effect will be made on their CRM record and a letter closing the application process will be sent.

6. The branch are ultimately responsible for the decision to accredit a member as a rep. If the Officer has concerns about the member becoming a rep, but the member would still like to proceed, the Officer should raise those concerns with the branch. Similarly if the branch chooses not to accredit a member who the officer feels is suitable, the officer has the opportunity to discuss with the branch and share their perspective, based on their earlier discussions with the member. An Officer and a branch should attempt to reach a consensus, however, if consensus is not reached, the discussion can be taken to the Board for review.

7. Once agreed by the Branch, a letter will be sent to the new representative welcoming them along with a letter to their HR Director informing them of the accreditation.

8. Once accredited the representative will undertake the relevant RCN learning and development programme and will not be considered by the RCN as a ‘fully accredited representative’ until such time as they have completed the learning and development pathway. After then they will be expected to maintain and develop their practice through continuing learning and development with support from their Officer.
Dis-accreditation

9. The annual branch AGM will decide whether or not to ratify a representative’s accreditation. Branches are also able to remove accreditation between AGMs if necessary, but in either case, the RCN dis-accreditation process must always be followed. A representative who does not wish to continue with accreditation may simply resign at the AGM or at any other time by writing to the branch accordingly.

10. Where a representative fails to engage with or complete satisfactorily the learning and development pathway the representative will meet with the learning and development facilitator (LDF) and discuss any issues that may give rise to their failure to complete. The representative will, if they so wish be invited to resign as a representative if they feel that they cannot continue with the process.

11. If the representative wishes to continue with the process of moving to full accreditation they will, in the first instance, be supported by their LDF and a process will be agreed to enable them to move towards full accreditation in a timely manner. Continued failure by the representative to meet the requirements of the L&D pathway will result in referral back to the country/region by the LDF and subsequent notification to the branch for dis-accreditation.

12. Where a branch is of the view that a representative should no longer be accredited e.g. failure to complete the programme, failure to attend branch meetings or a failure to undertake the role expected of an RCN representative, they will write to the representative confirming that it is their intention to disaccredit them and outlining the reasons why. The representative will be given 21 days to respond to the intention to dis-accredit them.

13. After a period of 21 days has elapsed the branch will decide whether or not to dis-accredit the representative. If the decision of the branch is to dis-accredit they will write to the member notifying them of their decision. In such cases the representative will be unable to make an application to be a representative again until a period of six months has lapsed since they were formally dis-accredited.

14. If the branch decides not to dis-accredit they will outline to the representative how they will be supported to address the concerns raised and a detailed process will be agreed with the representative, including timescales for the achievement of any mandatory steps. The branch can consider the dis-accreditation of a representative at any time.

15. Under the RCN’s Standing Orders, the Council may take disciplinary action against any member who is guilty of conduct unfitting of an RCN member (as per the RCN Members Disciplinary Policy. A finding of unfitting conduct may result in the removal or suspension from any elected office or other position within the RCN. In these circumstances, formal disciplinary process (including appeals) and decisions are final and no further appeals can be made.

Where a representative is disaccredited they can no longer represent the RCN.
Representatives who move to a new role with the same employer but covered by a different RCN branch

16. The representative will be asked by their branch and / or region/board whether or not they wish to continue as a representative in their new role. If they wish to continue the country/region/board will write to the new branch confirming their continued accreditation as an RCN representative. If they wish to resign as a representative the country/region / board will notify their current branch and their employer.

Representatives who move to a different employer

17. When an accredited representative moves to a different employer they will be contacted by the RCN country/region/board and asked if they wish to continue in the role of an RCN representative. If they do not wish to continue they should resign and their previous/existing branch will be notified.

18. Where the representative wishes to remain as an accredited representative in their new organisation the RCN region/board will write to the new and old branch and the new employer notifying them of the change. Where the new organisation is in another RCN region/board the country/region/board will write to the new country/region/board notifying them as well.

Approved by the Royal College of Nursing Membership and Representation Committee 2017.
Member sends form to office / applies online

Officer contacts rep

Rep wants to proceed

Contact branch

Branch agrees

Send accreditation letter

Enrol on the L&D Pathway

Board approves application

Officer contacts rep

Rep does not want to proceed?

or

Contact can’t be made (3 attempts)

Declined by branch?

Officer discusses with branch

Branch and officer agree rep is not suitable

Branch and officer do not agree

Branch and officer agree rep is suitable

Send closing letter

Closing process

Contact Board

Board does not approve application
### The Accreditation Process for New RCN Representatives

**Expression of Interest**

1. **Member expresses interest (EOI) in becoming a rep**
   - EOI form completed by member
   - Verbal EOI given to Officer
   - Verbal EOI given at Branch meeting

2. **Regional / Country Office receives notification of EOI.**
   - Administrator updates Membership Database.
   - EOI form passed to Officer to contact member to discuss the role and commitments of the rep (using Statement of Expectations)

3. **Member continues or discontinues with application**
   - CONTINUE
   - DISCONTINUE

4. **Officer notes response on EOI form**
   - Application form & guidance sent to representative
   - Administrator updates Membership Database

5. **Officer notes response on EOI form**
   - Administrator sends letter to reps employer informing them of accreditation

6. **Rep completes and submits application form to local branch**
   - Administrator informs mentor and mentor signs learning contract

7. **Regional / Country Office receives ratified application form**
   - Branch ratifies application. Member becomes a Newly Accredited RCN rep.

8. **Administrator sends letter and information pack to rep**
   - Administrator updates the Membership Database

9. **Administrator books rep onto next Foundation Module programme and continues L&D pathway administration**

10. **Continued**
Disaccreditation of RCN Reps Procedure

**Process**

1. Rep completes Foundation Module of L&D Pathway
   - **YES**
   - **NO**

2. Rep completes Development Module of L&D Pathway
   - **YES**
   - **NO**

3. Rep in active practice supported by mentorship & supervision
   - **YES**
   - **NO**

4. Annual ratification of rep role at Branch AGM meeting
   - **YES**
   - **NO**

5. Branch writes to rep to confirm it is considering disaccreditation (using standard template)
   - 21 DAYS FOR REP TO RESPOND
   - **YES**
   - **NO**

6. Branch writes to rep to inform them of decision

7. Branch informed and disaccredits rep

8. Membership Database updated

9. RCN Board notified

10. Branch agrees with region how rep will be supported to address concerns raised (where appropriate)

11. Rep informed of outcome

Member becomes a Newly Accredited RCN rep

Member becomes a Fully Accredited RCN rep

Does rep wish to resign from role or have concerns been raised?

Member unable to reapply to become a rep until 6 months after disaccreditation (this does NOT apply if rep resigns)

If the RCN Branch, in the opinion of the RCN Board, fails to take appropriate action in relation to an RCN member under this procedure, the RCN Board shall ensure that appropriate action is taken, including, but not limited to, substituting itself for the relevant RCN Branch under this procedure.

If at any stage of this process a representative changes role, please refer to the Transfer process for fully accredited, competent and active reps that change role diagram.
### Transfer Process for Fully Accredited, Competent and Active Reps that Change Role

#### Same Employer

1. **Rep changes role and informs Regional/Country Officer**
   - Is rep able to continue as a representative in their new role?
     - **YES**
     - **NO**

   2. **Regional/Country Administrator emails both new and old Branches, as appropriate, to inform them of the changes**
   - **3. Regional/Country Administrator sends letter to rep to inform them:**
     - Change has been made
     - Who mentor will be (if different)
     - New Branch contact details
   - **4. Regional/Country Administrator updates reps MD record with their new branch**
   - **5. Email communication filed in reps record.**

#### Different Employer

1. **Rep changes role and informs Regional/Country Officer**
   - Is rep able to continue as a representative in their new role?
     - **YES**
     - **NO**

   6. **Regional/Country Administrator sends letter to rep’s NEW employer, as appropriate, to inform them of rep’s move and that they will continue to be active as a rep in their new workplace**
   - **7. Regional/Country Administrator sends letter to rep’s old employer to inform them of rep’s move**
   - **8. Regional/Country Administrator sends letter to rep’s old employer to inform them of rep’s move and that they will continue to be active as a rep in their new workplace**
   - **9. Regional/Country Administrator sends letter to rep to inform them:**
     - Change has been made
     - Who mentor will be (if different)
     - New Branch contact details
   - **10. Regional/Country Administrator updates MD with reps new employer / branch**