Welcome to the Quality and Safety eBulletin

This eBulletin brings you the latest news from key national agencies and initiatives across the UK, under themed headings.

We welcome your feedback on the eBulletin. Please contact us at: qualityandsafety@rcn.org.uk

Claire Constable, Sarah Raybone and Ross Scrivener
RCN Nursing Department

All the latest in quality and safety with the RCN’s Quality and Safety Bulletin.

News story

Delegating recordkeeping and countersigning records
Each member of the nursing team must take personal accountability for good record keeping. This updated RCN guidance draws on NMC documents to clarify the issues of delegating record keeping and countersigning records for nursing staff and employing organisations.

See: Delegating recordkeeping and countersigning records

RCN highlights
Three Steps to Positive Practice. This document is designed to assist health and social care professionals who are involved in practices where people in their care may be restricted in some way.
https://www.rcn.org.uk/professional-development/publications/pub-006075
Principles of Consent. This document aims to provide information to registered nurses and other nursing staff to guide their practice around consent. This guidance is specific to consent for physical interventions on living individuals.

Retired members: Stay connected. Retired members can still benefit from RCN membership, including membership of the National Pensioners Convention Network.

New manual to support men with cancer at work. Launched at an event to coincide with the start of Men’s Health Week, a new project by the RCN, the European Men’s Health Forum (EMHF) and Ulster University aims to harness nursing expertise to help men with cancer to stay in or return to work after treatment.

Delegating recordkeeping and countersigning records. Each member of the nursing team must take personal accountability for good record keeping. This updated RCN guidance draws on NMC documents to clarify the issues of delegating record keeping and countersigning records for nursing staff and employing organisations.

New Government must prioritise health. Health and care services must be a greater priority for this Government than they were for the last, the RCN has warned. Later this month, the RCN will launch a summer-long protest, calling on the Government to scrap the 1% pay cap.

Guidance on responding to unexpected incidents or emergencies. In light of recent terrorist incidents, the RCN has issued guidance for nurses and midwives on responding to unexpected incidents or emergencies.

Get set for Pride. Find out more about meeting up with other RCN members at about Pride events across the UK at www.rcn.org.uk/proud. If you’re posting photos on Twitter or Instagram, use #ProudRCN.

RCN Professional Nursing Committee. Nominations for the new RCN Professional Nursing Committee are now open. Members of the RCN Professional Nursing Committee will fulfil a vital role in helping the RCN to achieve its purpose as a Royal College. This committee will be the decision-making body of the RCN on professional issues and will provide leadership on the work of the RCN related to its role as a Royal College.

Credentialing. Credentialing recognises the skill of an individual nurse to practice at an advanced level. It supports you to continue your personal and professional development and enhance your career prospects.
Do you need help finding information or improving your literature searching skills? Check out the RCN Library video tutorials on YouTube. There is also guidance on how to get started using the library and doing your dissertation.
https://www.rcn.org.uk/library/services/training

Events

28 June 2017. 09.30-16.00. Who cares for the carers? A free conference for HCAs and APs. The conference is open to RCN members as well as non-members if they join on the day. This is a development opportunity and a chance to learn as well as network with your peers. The programme will cover training support, career development, the care certificate, and 100 top tips for HCAs, by HCAs.

8 July 2017, RCN Critical Care Workshop 2017. Royal College of Nursing, 20 Cavendish Square, Marylebone, London W1G 0RN Are you a nurse, healthcare professional or student working in the field of critical care? Then this workshop is essential for you.
https://www.rcn.org.uk/news-and-events/events/critical-care

10 Jul 2017, RCN, 20 Cavendish Square, Marylebone, London W1G 0RN So you want to be an IBD nurse specialist? Join our unique study day aimed at nurses with an interest in developing a career as an IBD (inflammatory bowel disease) nurse specialist.
https://www.rcn.org.uk/news-and-events/events/ibd-london

24 August 2017. Amba Hotel Marble Arch, Bryanston St, Marylebone, London W1H 7EH. RCN School Nurses Conference and Exhibition 2017. This RCN conference will provide a valuable opportunity for you to meet other like-minded nurses and remain professionally up to date. Aimed at all nurses working in schools and educational settings, including those from academies, independent, free and boarding schools.
https://www.rcn.org.uk/news-and-events/events/school-nurses

14 Sep 2017 - 15 Sep Cardiff City Hall, Cathays Park, Cardiff CF10 3ND. 23rd International Mental Health Nursing Research (MHNR) Conference 2017. The International Mental Health Nursing Research Conference is the Network for Psychiatric Nursing Research Conference re-imagined and reinvented.

Quality improvement
Audit, reviews, legislation, inspections, regulation

Care Quality Commission. The next phase of regulation: consultation 2. This consultation includes new proposals for how the CQC will regulate primary medical care services such as GPs and dentists and adult social care services like care homes and home-care services.

Healthcare Quality Improvement Partnership. Using clinical audit in commissioning. A brand new HQIP guide outlining how clinical audit can be used by commissioners to assure both quality and drive continuous improvement in patient care.
Healthcare Quality Improvement Partnership. Information Governance in local quality improvement. This guide describes how Information Governance laws and principles apply to the use of personal data in local or regional multi-agency healthcare quality improvement studies such as clinical audit, productivity reviews, intervention testing, and service evaluation.


Healthcare Quality Improvement Partnership. Social care audit guidance. A suite of guides offering a step-by-step approach to audit in social care using the quality improvement cycle. The guides have been co-designed with service users and employees to ensure that they accurately reflect the experiences, challenges and achievements of organisations, services and disciplines within the social care sector.

http://www.hqip.org.uk/resources/social-care-audit-guidance/

Primary Care Commission. Five year forward view: primary care – next steps. Following the third year since the "new deal" was announced, which recognised the strain on general practice with any new funding to be aimed first at those prepared to embrace new ways of working, the review and next steps were published in March 2017.

https://www.pcc-cic.org.uk/article/five-year-forward-view-primary-care-next-steps

Royal College of Emergency Medicine. Severe sepsis and septic shock: clinical audit 2016/17. This audit report finds that there has been an improvement in the proportion of patients receiving the best care for severe sepsis and septic shock, but that improvements are needed to make treatment available faster.

http://www.rcem.ac.uk/RCEM/News/News_2017/RCEM_audit_finds_sepsis_care_in_UK_Emergency_Departments_is_improving.aspx

Guidance, innovation, tools

FoNS Centre of Nursing Innovation. Celebrating innovation and success. Read Jo Ordell, FoNS practice development facilitator, the latest blog post about celebrating innovation and success about health care.

https://www.fons.org/common-room/blogs

HSC Public Health Agency. Take 5 steps to wellbeing. Most of us know when we are mentally and physically well, but sometimes we need a little extra help to keep well. This leaflet and poster outline five simple ways in which people can maintain and improve their mental wellbeing. Translations into 11 languages are now available.


International Longevity Centre, UK. Towards affordable healthcare: why effective innovation is key. This report finds that whilst the UK is well placed to innovate to improve health outcomes and reduce costs, it’s often not doing enough with the tools at its disposal. This report showcases how health care innovations currently employed at home and abroad could increase productivity and reduce costs.


NHS England. Type 2 diabetes prevention programme. To mark Diabetes Week, NHS England has produced the following short animation, following a fictional character’s journey on discovering he was at risk of developing type 2 diabetes.


National Institute for Health Research. Trial tackling blood disorder started at Basildon Hospital. Staff at Basildon Hospital are celebrating being the first site in the UK to complete treatment for a patient using a new drug that aims to control a potentially life threatening blood disorder.

https://www.nihr.ac.uk/news/trial-tackling-blood-disorder-gets-started-at-basildon-hospital/6328
Public Health England. Health matters: child dental health. This professional resource outlines how health professionals, councils and partners can help prevent tooth decay in children under 5 as part of ensuring every child has the best start in life.


The Commonwealth. Preventing violence, promoting peace: a toolkit for preventing interpersonal, collective and extremist violence. This toolkit brings together evidence on the prevention of all types of violence including interpersonal violence (child maltreatment, intimate partner violence, sexual violence, elder abuse and youth violence), collective violence (including war and gang violence) and violent extremism.


Practice examples and case studies

Care Quality Commission. Driving improvement: case studies from eight NHS trusts. This report contains case studies of eight trusts that have shown significant improvement since a previous inspection. It explores what these trusts have done to become ‘well-led’. The CQC asked people in those trusts how they had achieved improvements, looked at the steps their leaders had taken and the effect of those actions on staff and patients.

http://www.cqc.org.uk/publications/evaluation/driving-improvement-case-studies-eight-nhs-trusts

NHS Improvement. A creative path to better mental health. Debs Taylor explains her journey from being affected by mental health problems, being medically retired, to working for Creative Minds; a charity that uses creative approaches and activities in healthcare to help improve the health of local people.

https://improvement.nhs.uk/resources/creative-path-better-mental-health/

Reports, commentary, statistics

Care Quality Commission. NHS trusts tell their stories of improvement. Drawing on interviews with staff, patients and patient-representative groups and organisations, Driving improvement tells each improvement story from the perspective the people most closely involved.


Commonwealth Fund. An overview of home-based primary care: learning from the field. This briefing synthesises the evidence and expert perspectives on how outcomes and costs are affected by utilising home-based primary care for housebound or functionally-limited patients.


Competition and Markets Authority. Care homes market study: update paper. The care homes market study examined whether the residential care homes sector is working well for elderly people and their families. This report outlines the emerging findings and it focuses on concerns about certain care homes charging families for extended periods after a resident has died, and homes charging large upfront fees.


European Monitoring Centre for Drugs and Drug Addiction. European drug report: trends and development 2017. This report presents a top-level overview of the drug phenomenon in Europe, covering drug supply, use and public health problems as well as drug policy and responses.


Health Affairs. A new issue of Health Affairs has been published. The theme of this issue is ‘Pursuing Health Equity’.

http://content.healthaffairs.org/content/36/6/toc
Health Foundation. The need for a complex systems model of evidence for public health. There are many big health challenges in society. Their complex nature is an ongoing problem for public health research and policy. This paper outlines the need for new approaches to designing and evaluating population-level interventions to improve health.


House of Commons Library. NHS expenditure. This briefing documents NHS expenditure since 1948. It also contains a summary of the structure of the NHS and how it is financed.

http://researchbriefings.parliament.uk/ResearchBriefing/Summary/SN00724

King’s Fund. Quarterly monitoring report. The underlying reality is that demand for services is continuing to outstrip the rate at which the NHS budget is growing.

http://qmr.kingsfund.org.uk/2017/23/overview

NHS Clinical Commissioners. CCG lay members, non-executive directors and STP governance and engagement. This report discusses the importance of governance and accountability and developing working relationships across STP footprints. It also captures a number of case studies highlighting where there has been good practice in involving lay members and non-executive directors across STPs.

https://www.nhscc.org/latest-news/6034/

NHS Confederation. Acting without delay - how the independent sector is working with the NHS to reduce delayed discharge. This report from the NHS Partners Network highlights examples where the independent sector is working with the NHS to avoid delayed discharges of care.


NHS Digital. Children and Young People’s Health Services Monthly Statistics. This is a report on NHS-funded Community Services for children and young people aged 18 years or under using data from the new Children and Young People’s Health Services (CYPHS) data set reported in England for activity for February 2017.

http://www.content.digital.nhs.uk/catalogue/PUB24164

NHS Digital. Out of area placements in mental health services. This report presents early findings from the Out of Area Placements (OAPs) collection. The collection is expected to capture the details of all OAPs in England from both NHS and independent providers.

http://www.content.digital.nhs.uk/catalogue/PUB24121

NHS Digital. Maternity services monthly statistics. This is a report on NHS-funded maternity services in England for January 2017, using data submitted to the Maternity Services Data Set (MSDS). The MSDS has been developed to help achieve better outcomes of care for mothers, babies and children.

http://www.content.digital.nhs.uk/catalogue/PUB24142

Nuffield Trust. Getting a Brexit deal that works for the NHS. This briefing argues that the NHS could face costs of almost half a billion pounds if retired British people living in other EU countries decide to return to the UK in the event of their healthcare being withdrawn after Brexit.

https://www.nuffieldtrust.org.uk/news-item/nhs-could-face-bill-of-over-half-a-billion-pounds-from-brexit

Public Health England. Heatwave plan for England. The heatwave plan for England aims to prepare for, alert people to, and prevent, the major avoidable effects on health during periods of severe heat in England. It recommends a series of steps to reduce the risks to health from prolonged exposure to severe heat for the NHS, local authorities, social care, and other public agencies.


Shared Lives Plus. The state of Shared Lives in England: report 2017. This report looks at the Shared Lives sector and how the scheme has grown in recent times, in terms of number of staff and carers as well as the number of people using the scheme. It aims to demonstrate that shared lives is a significant and effective part of the social care system.

**Patient safety**

Agency for Healthcare Research and Quality PSNet. Implications of electronic health record downtime: an analysis of patient safety event reports. “Researchers found that downtime could hinder patient identification and information availability, which may result in serious safety hazards.”
https://psnet.ahrq.gov/resources/resource/31202

Agency for Healthcare Research and Quality PSNet. Incidence of clinically relevant medication errors in the era of electronically prepopulated medication reconciliation forms. An accurate list of patient medications is a necessary precursor for safe medication use. The authors raise concerns that electronically prepopulated medication reconciliation forms may actually adversely impact medication safety.

British Journal of Nursing. Does a checklist reduce the number of errors made in nurse-assembled discharge prescriptions? This project was designed to evaluate whether a discharge medication checklist could reduce errors on nurse-assembled discharge prescriptions.

BMC Health Services Research. Associations between patient factors and adverse events in the home care setting. The study aim was to identify a single, parsimonious model of home care patient factors that, regardless of location and differences in home care program management and design factors, could provide a means of locating patients at higher and lower risk of harm.
https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-017-2351-8

BMC Medical Informatics and Decision Making. Using multiclass classification to automate the identification of patient safety incident reports by type and severity. This study aims to evaluate the feasibility of using multiclass classification to automate the identification of patient safety incidents in hospitals.
https://bmcmedinformdecismak.biomedcentral.com/articles/10.1186/s12911-017-0483-8

BMJ. International comparison of emergency hospital use for infants. This study looks at Canada and England’s infant admissions to A&E and the surrounding risk factors for increased admission.
http://qualitysafety.bmj.com/content/early/2017/06/11/bmjqs-2016-006253

BMJ. Controlling antibiotic prescribing for lower respiratory tract infections. Antibiotic prescribing in primary care is in the spotlight for two reasons: it is where the greatest raw tonnage of antibiotics is prescribed to humans (about three quarters of all prescriptions are issued in primary care); and for about half the indications (the acute respiratory infections) antibiotics are not very effective.
http://www.bmj.com/content/357/bmj.j2398

BMJ. Interruptions in medication administration. The nature of today’s healthcare practice makes interruptions, distractions and multitasking commonplace, even during complex and high-risk tasks. Interruptions are often cited as a problem in medication safety, particularly in relation to nurses administering medication.
http://qualitysafety.bmj.com/content/early/2017/06/07/bmjqs-2017-006737

BMJ. A review of surgical safety checklist knowledge. The WHO Surgical Safety Checklist (SSC) was developed in 2008 as part of the Safe Surgery Saves Lives campaign. Broadly mandated and put into practice in hospitals around the world, the SSC has been the focus of 8 years of extensive research. Initial studies reported positive outcomes on morbidity and mortality.
http://qualitysafety.bmj.com/content/early/2017/06/03/bmjqs-2016-006218

Infection Disease and Health. Nurses are underutilised in antimicrobial stewardship. This report aims to explore perceptions and attitudes of nurses in regard to antimicrobial stewardship (AMS), their roles as nurses, and identify differences in perceptions and attitudes across paediatric and adult settings.

International Journal for Quality in Health Care. Adverse events related to hospital care: a retrospective medical records review in a Swiss hospital. Retrospective records reviews carried out in
several countries have shown substantial rates of adverse events (AE) among hospitalized patients, preventable in half the cases. As no such data have been recorded in Switzerland, we estimated the incidence of AE in one acute care hospital as a basis for a safety improvement program. https://academic.oup.com/intqhc/article/3861696/Adverse-events-related-to-hospital-care-a

International Journal for Quality in Health Care. Implementation and evaluation of a prototype consumer reporting system for patient safety events (US). No methodologically robust system exists for capturing consumer-generated patient safety reports. To address this challenge, we developed and pilot-tested a prototype consumer reporting system for patient safety, the Health Care Safety Hotline. https://academic.oup.com/intqhc/article/3852066/Implementation-and-evaluation-of-a-prototype


National Institute for Health Research. Long-term aspirin use linked to bleeding risk in over 75s. Research published in The Lancet shows that in people aged 75 or over, long-term daily aspirin use is linked to a higher than expected risk of bleeding. https://www.nihr.ac.uk/news/long-term-aspirin-use-linked-to-bleeding-risk-in-over-75s/6341


Seminars in Perinatology. Tools and methods for quality improvement and patient safety in perinatal care. This article reviews the most common frameworks in use today, including the Model for Improvement, Six Sigma, and Lean. Specific tools such as affinity, key driver and fishbone diagrams, process maps and statistical process control, as well as checklists are reviewed, with examples from the perinatal literature to illustrate their use in perinatal QI efforts. http://www.seminperinat.com/article/S0146-0005(17)30015-0/fulltext


Evidence-based practice
International Journal for Quality in Health Care. Evaluating quality improvement methods and economics of preventable adverse events in the health care. The aim of the study was to establish evidence through the literature on the cost of Preventable Adverse Events (PAVs) to member states of the Joint Action European Union Network for Patient Safety and Quality of Care. https://academic.oup.com/intqhc/article/29/1/3093249/Evaluating-quality-improvement-methods-and

NICE. Vitamin D: increasing supplement use in at-risk groups – guidance PH56 (update). This guidance has been updated following publication of the Scientific Advisory Committee on Nutrition vitamin D and health report 2016. At-risk age ranges have been updated, as well as reference nutrient intake details and links to the new SACN report https://www.nice.org.uk/guidance/ph56

NICE guideline. Spondyloarthritis in over 16s: diagnosis and management. This guideline covers diagnosing and managing spondyloarthritis that is suspected or confirmed in adults who are 16 years
or older. It aims to raise awareness of the features of spondyloarthritis and provide clear advice on what action to take when people with signs and symptoms first present in healthcare settings.
https://www.nice.org.uk/guidance/ng65

NICE quality standard. Oral health in care homes. This quality standard covers oral health, including dental health and daily mouth care, for adults in care homes (with and without nursing provision). It describes high-quality care in priority areas for improvement.
https://www.nice.org.uk/guidance/qs151

NICE. Quality Standard (QS24) Nutrition support in adults. This quality standard covers care for adults (aged 18 and over) who are malnourished or at risk of malnutrition in hospital or in the community.
https://www.nice.org.uk/guidance/qs24

NICE clinical guideline. Head injury: assessment and early management. This guideline covers the assessment and early management of head injury in children, young people and adults. It promotes effective clinical assessment so that people receive the right care for the severity of their head injury, including referral directly to specialist care if needed.
https://www.nice.org.uk/guidance/cg176

NICE. NICE to launch new evidence tool for medtech product developers. NICE’s scientific advice service is launching an online tool to help developers of medical devices and diagnostics understand and generate the evidence needed to show their products are clinically and cost effective.

NIHR Signal. Steroid injections into the inner ear may be safe for treating Ménière’s disease. Injecting steroids into the space behind the ear drum may be a safer alternative to injections of gentamycin for treating Ménière’s disease.
https://discover.dc.nihr.ac.uk/portal/article/4000664/steroid-injections-into-the-inner-ear-may-be-safe-for-treating-menieres-disease

NIHR Signal Surgical replacement of aortic valves offers good long-term survival. People undergoing surgery to replace a narrowed aortic heart valve (aortic stenosis) have only slightly lower life expectancy than people without the condition. Surgery was also associated with a low rate of stroke.

**Patient focus**

British Journal of General Practice. Patients’ preferences for GP consultation for perceived cancer risk in primary care: a discrete choice experiment. The aim of this study was to investigate patients’ GP consultation preferences when presented with a potential cancer symptom, and to describe whether these preferences are mediated by variable levels of cancer risk.
http://bjgp.org/content/67/659/e388

BMJ. Patient-reported safety in older patients with long-term conditions. This study examines patient reports of safety incidents and factors associated with reports of safety incidents in older patients with long-term conditions.
http://bmjopen.bmj.com/content/7/5/e013524

Care Quality Commission. Adult inpatient survey. Read the results of the latest analysis, which looks at the experiences of adult patients in hospital.

BMC Nursing. The use of life stories and its influence on persons with dementia, their relatives and staff. Life stories have been highlighted as particularly important in dementia care. The aim of this study was to explore and describe the use of life stories and its influence on persons with dementia living in nursing homes, their relatives and staff.
British Journal of General Practice. Patients prepared to wait for a GP who listens. Patients who are experiencing symptoms that could be due to cancer are willing to wait an extra three and a half weeks for an appointment with a doctor with good listening skills, and an extra week for an appointment with a GP of their choice.
http://bjgp.org/content/67/659/e388

Centre for Economic Performance, London School of Economics. The Effect of Hospital Competition on Value-Added Indicators of Clinical Quality. This paper examines the impact of the introduction of patient choice in elective surgical procedures on patient reported outcome measures (PROMs). A British Journal of General Practice study has highlighted that
http://cep.lse.ac.uk/_new/publications/abstract.asp?index=5440

International Journal for Quality in Health Care. The relationship between shared decision-making and health-related quality of life among patients in Hong Kong SAR, China. To elucidate the association between health-related quality of life and shared decision-making among patients in Hong Kong after adjustment for potential confounding variables.
https://academic.oup.com/intqhc/article/3861699/The-relationship-between-shared-decision-making

International Journal for Quality in Health Care. The development and testing of the Person-centred Practice Inventory – Staff (PCPI-S). The aim of the study was to develop and test an instrument, underpinned by a recognized theoretical framework that examines how staff perceive person-centred practice, using proven methods of instrument design and psychometric analysis.
https://academic.oup.com/intqhc/article/3861697/The-development-and-testing-of-the-Person-centred

INVOLVE. Evaluating the extent and impact of young people’s involvement in National Institute for Health Research (NIHR) studies. This project looked at young people’s involvement in the design and delivery of research studies adopted by National Institute for Health Research (NIHR) Clinical Research Network: Children (CRN Children).

Macmillan Cancer Support. Cancer patients in England spend 5 million days in hospital in the first year of diagnosis. New research from Macmillan Cancer Support and Public Health England’s National Cancer Registration and Analysis Service (NCRAS) finds that on average a person diagnosed with cancer will spend 20 days in hospital during the first year.

NHS England. Patient experience scores: 2016 adult inpatient survey update. NHS England has published the latest statistical information on patients’ experience of adult inpatient care in the NHS. This is an update to include results from the 2016 adult inpatient survey.

NHS Improvement. Patient-led clinical medicines reviews. These reviews from NICE provide patients with the opportunity to learn more about their medicines, with the option of having individual sessions held in confidence with a health care professional and pharmacist.
https://improvement.nhs.uk/resources/patient-led-clinical-medicines-reviews/

Scottish Government. Health and Social Care Standards: My support, my life. These Health and Social Care Standards set out what we should expect when using health, social care or social work services in Scotland. They seek to provide better outcomes for everyone; to ensure that individuals are treated with respect and dignity, and that the basic human rights we are all entitled to are upheld.
http://www.gov.scot/Publications/2017/06/1327
**eHealth**

BMJ. Digitisation of medicines. This edition includes two papers reporting research from a 5-year study of electronic prescribing in English hospitals.

[http://qualitysafety.bmj.com/content/early/2017/06/03/bmjqs-2017-006661](http://qualitysafety.bmj.com/content/early/2017/06/03/bmjqs-2017-006661)

Digitalhealth.net. New PRSB standards published on e-discharge summaries. A re-worked version of the e-discharge summary standard has been published by the Professional Record Standards Body. The revisions aim to improve communication between hospitals and primary and community care. Changes include how information about a patient’s medication is entered.


Digitalhealth.net. Voice detection system used to aid diagnosis of Parkinson’s disease. A telephone voice and speech analysis system conceived to assist clinicians monitor, screen and treat patients by detecting changes through their voice.


East Midlands Academic Health Science Network. School nurse SMS text messaging service. ChatHealth is a secure text messaging service that puts secondary school pupils in touch with a school nurse. Evidence shows young people feel more comfortable and confident relating sensitive issues via mobile technology rather than a face-to-face discussion with a healthcare professional.


Ericsson. From healthcare to homecare: the critical role of 5G in healthcare transformation. This report reveals consumer insights into the impact of 5G on the future of health care and its transformation across preventative, routine, and post-operative care. It argues that the next generation of mobile networks will enable the move of care closer to home and greater patient access to data.


Guardian Health. Should doctors use WhatsApp to bypass archaic NHS tech? Being able to seek advice on patient care is invaluable but I worry about how to keep sensitive information confidential.


Journal of Medical Internet Research. Data collection for mental health studies through digital platforms. The objective of this work was to identify the most important features for designing a digital platform for data collection for mental health studies, and to demonstrate a prototype platform that we built based on these design features.


Journal of Medical Internet Research. The role of web-based health information in help-seeking behaviour prior to a diagnosis of lung cancer. The overall aim was to gain a preliminary insight into whether Web-based information plays a role in the pathway to diagnosis in lung cancer in order to assess whether it may be possible to leverage this information source to reduce delays to diagnosis.


Journal of Medical Internet Research. Measuring audience engagement for public health twitter chats. This study analysed whether Twitter chats facilitate engagement in two-way communications between public health entities and their audience.

[http://publichealth.jmir.org/2017/2/e34/](http://publichealth.jmir.org/2017/2/e34/)

Journal of Medical Internet Research. Using social media to characterise public sentiment toward medical interventions commonly used for cancer screening. The objective of our study was to examine public sentiment toward colonoscopy, mammography, and Pap smear and how this sentiment spreads by analysing discourse on Twitter.

Journal of Medical Internet Research. Attitudes toward the ethics of research using social media. The aim of this study was to ascertain attitudes on the ethical considerations of using social media as a data source for research as expressed by social media users and researchers.
http://www.jmir.org/2017/6/e195/

King’s Fund. Learning from technological innovation in the vanguards. Helen Arthur, Harnessing Technology Lead, New Care Models Programme at NHS England, talks about how the vanguards are applying technology, how other areas can learn from their challenges and successes and why she is looking forward to the Digital Health and Care Congress in July.
https://www.kingsfund.org.uk/publications/articles/helen-arthur-technological-innovation-vanguards

Staff focus

BBC News. Nursing and midwifery vacancy rates at record high. Nursing leaders are warning the NHS in Scotland has "too few nurses" after vacancies rose to record levels. Latest figures show the nursing and midwifery vacancy rate stands at 4.5% - the highest ever reported. The RCN said the current situation with unfilled posts threatened patient care.
http://www.bbc.co.uk/news/uk-scotland-40176229

BBC Health. EU nurses. There has been a sharp drop in nurses registering to work in the UK since the EU referendum, figures suggest.
http://www.bbc.co.uk/news/health-40248366

BMC Health Services Research. Moderating effects of coping on work stress and job performance for nurses in tertiary hospitals (China). Work stress is a major problem for nurses and it can negatively influence job performance. Therefore, it is critical to explore variables that can reduce or buffer the negative effects of work stress. This study explores the moderating effects of coping strategies on the relationship between work stress and job performance for nurses in China.
https://bmchealthservres.biomedcentral.com/articles/10.1186/s12913-017-2348-3

Effective Workplace Culture in Health and Social Care. What’s in a name? Leadership and us. Shaun Cardiff considers leadership and its meaning in contemporary health care, and the connections between effective workplace culture and facilitation.

GPonline. Majority of GPs ready to close lists in workload protest. More than half of GPs are ready to participate in a mass closure of patient lists to highlight the crisis facing general practice, a GPonline poll suggests.

Guardian Health. ‘I shunned studying medicine to become a nurse. Here’s why’. Unlike doctors, nurses spend extended periods of time with patients, building a relationship founded on trust, Read a nurses account of their experience.

Guardian. 96% drop in EU nurses registering to work in Britain since Brexit vote. The number of nurses from the EU registering to work in the UK has dropped by 96% less than a year after the Brexit vote, official figures show. Last July, 1,304 EU nurses came to work in the UK; this fell to just 46 in April, Nursery and Midwifery Council (NMC) statistics show.

Health & Care Professions Council. Returning to practice. This guidance aims to help people who have taken a break from practice, or are considering doing so, to understand the requirements for coming back on to the HCPC register. It helps to ensure that registrants who have been out of practice for more than two years, and wish to return, update their knowledge and skills in order to resume safe and effective practice.
Healthcare Inspectorate Wales. Local supervising authority annual report. To ensure safe and effective midwifery practice, the Nursing Midwifery Council (NMC) was required, by the Nursing and Midwifery Order (2001) to maintain a register of qualified midwives and establish rules and standards of proficiency.  


NMC. Education consultation. The NMC is seeking views on a review of the standards the UK trained nurses will need to meet before they can work as a registered nurse.  
https://www.nmc.org.uk/education/education-consultation/

NHS Employers. Trustworthy collaboration. This report explores the challenges of building trust across health systems, in the context of the 50 vanguard sites tasked with delivering transformational change through new care models. Three vanguards sites feature as case studies in the report.  

NHS Employers. Response to DH consultation on protected disclosure regulations. Read the response to the Department of Health's recent consultation on draft regulations which prevent employers discriminating against individuals who have made a protected disclosure.  

Nursing and Midwifery Council. NMC announces radical overhaul of nursing education. A new education consultation has been launched giving patients, the public and healthcare professionals the opportunity to shape the future of nursing.  

Nursing and Midwifery Council. NMC consults on education changes for prescribing and medicines management. The Nursing and Midwifery Council has launched a consultation on proposals that would potentially lead to nurses and midwives being able to prescribe much earlier in their careers.  
https://www.nursingtimes.net/7018782.article


Primary Care Commissioning. Managing change and transformation. Change is a fact of organisational life and is something everyone has to deal with. Yet deciding what changes to make, winning support for new initiatives and delivering on expectations are still major managerial challenges. In a world where the NHS and health and care organisations face uncertain futures, how can you positively impact the future of your own organisation?  
https://www.pcc-cic.org.uk/managing-change-and-transformation

Telegraph. Nurses’ health and wellbeing. Nurses have been told to shape up so they are fit enough to do their job and to set an example to patients, in new standards from their regulator.  
http://www.telegraph.co.uk/news/2017/06/13/nurses-told-shape-fit-enough-do-jobs/