



Designing a Nurse-Led Holistic Assessment and care Planning Intervention (HAPPI) to support Frail Older People in Primary Care

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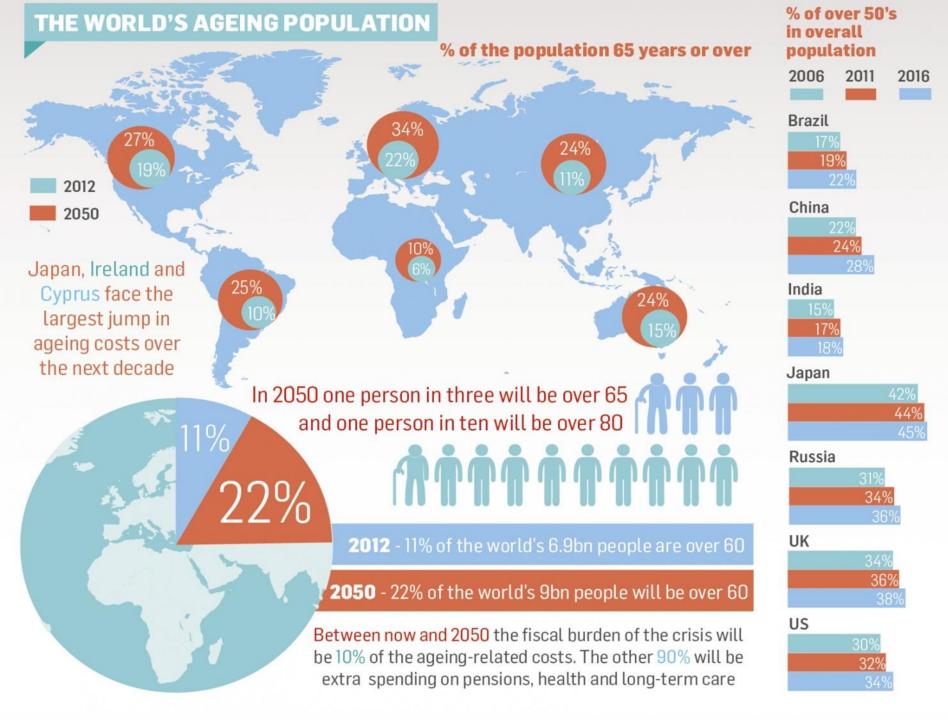
#### What is frailty?



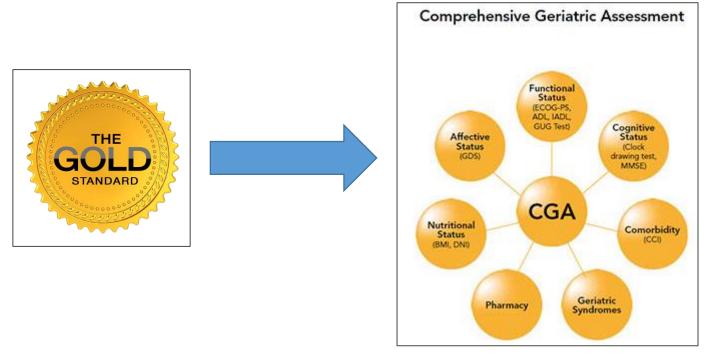








# So what can we do?

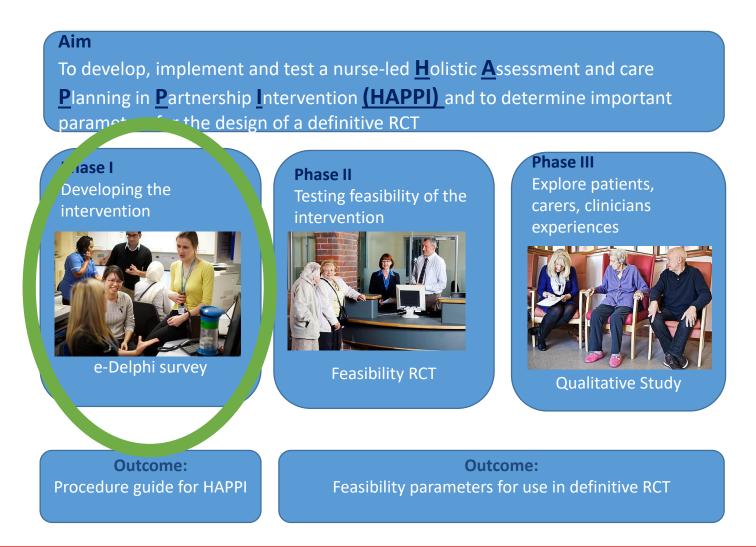


#### But.....

The supporting evidence base is weak and making frailty integral to primary care has challenges:

- Acceptability of the concept to patients and clinicians
- Determining if CGA is feasible in primary care
- Convincing over-stretched primary care clinicians that this can improve patient outcomes and reduce workloads

### HAPPI: A Mixed Methods Feasibility Study





### Aim of e-Delphi Survey

To gain expert panel consensus on the components of a holistic assessment and care planning intervention for frail older people in primary care





## **Design and Methods**



A three-round e-Delphi survey

Expert panel of 33 UK specialist older people and primary care nurses.

- Round One: open identification and exploration round
- Round Two: semi-structured opinion round
- Round Three: consensus round



# Round 1: Open identification and exploration round

The Holistic Assessment and care Planning	g in Partnership Intervention (HAPPI) Study.
to work to provide this support and whether	Demographic mornation
The purpose of this Delphi study is to identif clinical outcomes for patients, are feasible ar settings.	y the
The	8. How many years have you been qualified as a nurse - please sta       Opinion Round         9. Do you have a specialist older peoples, community or practice nu       10. In the box below please give your ideas about the components of a CGA/PCC intervention that you think are important and will improve clinical outcomes for frail older people in a primary/community setting.         Please list as many as you can for example; multidisciplinary team involvement, agreeing a plan of care and support, medication review, environmental assessment etc.         Practice nursing qualification         No specialist outeffication         Involvement, agreeing a plan of care and support, medication review, environmental assessment etc.         Image: the you for completing this Round 1 Survey.
We also wee	will now analyse your ideas into clear components of the CGA/PCC intervention and we will o review the existing literature on this topic. In the next survey, which you can expect in a few eks time, we will list all the components identified and ask you to rank these for importance and sibility.

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# Round 2: Semi-structured opinion round

HAPPI Survey Round 2			
The HAPPI Study: E-Delphi Survey Round 2			HAPPI Survey Round 2
	HAPPI Survey Round 2		Missing Components
Thank you for taking part in the first round of the survey. We h are extremely valuable and informative.	Importance and feasibility of components in a community()  1. Please rate the frameworks/care structures which can support importance and feasibility in the primary/community care setting	t Implementation of CGA/P	and approximate and a strate of the strate of the prime provide and the strate state
We have combined the information that was provided in the Ro evidence to suggest potential core components of a comprehe and person-centred care (PCC) in a primary care setting. We w	and Teasibility' rating scale to answer for each component. Importance	on the scroll down menu of	
now help us start to develop consensus on the most important survey will take approximately 15 minutes to complete.	data Information		
	Mill-Gicglinger Jean discussion/twiew. Constraied neutodimensional assessment and care with an identified lead		
	dinicianitose manager Astrand care mound Attracky response to ortees		
	A competent, well trained acrithron who can deliver an assessment and care plenning hisrvention 2. Please rate the clinical tasks/brocesses for importance and t	asibility in the primary/comm	
	Slightly Important Important	Fairly importa	Very important
	Slightly Feasible Feasible	Fairly fe	feasible Very feasible

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## Round 3: Consensus round

#### HAPPI e-Delphi Survey Round 3

Thank you for taking part in the second round of the survey. We have had 23 responses to the second round, all of which are extremely valuable and informative.

In this final round of the survey we aim to develop consensus on the important and feasible components of a CGA/PCC intervention for older people with frailty in a Primary/Community Care setting. A component will be included in the intervention if 75% or more of participants rate it as "fairly important" or "important" or "fairly feasible" or "very feasible".

In this round of the survey the aggregated results for each component and the percentage achieved for each rating are provided in tables and then the rating scales are provided again for each component.

You now have the opportunity to re-rate each component based on the aggregated response of the other participants. There is also the opportunity to rate some missing components which have been suggested by others in the expert panel.

This survey will take approximately 15 minutes to complete.

1. A system for data/information gathering e.g. past medical history, social circumstances, family history:

%age	Feasibility	%age
0.00%	Not at all feasible	0.00%
0.00%	Slightly feasible	0.00%
8.70%	Feasible	40.00%
4.35%	Fairly feasible	40.00%
86.96%	Very feasible	20.00%
	0.00% 0.00% 8.70% 4.35%	0.00% Not at all teasible 0.00% Slightly teasible 8.70% Feasible

	Importance	Feasibility
A system for data/Information gathering e.g. past medical history, social circumstances, family history		

### **E-Delphi Results**

Care Structure/Processes		
A system for data/information gathering e.g. past medical		
history, social	100.00%	80.95%
Multi-disciplinary team discussion/review	100.00%	76.19%
Coordinated assessment and care with an identified lead	95.32%	47.62%
A shared care record	90.48%	19.05%
A timely response to crises	100.00%	47.62%
A competent, well trained workforce who can deliver an		
assessment and care planning	95.24%	57.78%

Functional capacity		
Assessment of functional ability and activities of daily living		
including re-ablement	95.24%	85.71%

Mental Health		
Assessment of cognition including identification of delirium	100.00	
and capacity assessment	%	71.43%
	100.00	
Assessment of mood and psychological well-being	%	66.67%
Specific assessment of anxiety and depression	95.24%	61.90%

Nursing/Advanced Clinical Practice		
,,,,		
Assessment for the presence and severity of frailty	90.48%	80.96%
Assessment of falls risk	100.00%	80.95%
Assessment of pain	100.00%	95.23%
Medication review including ability to self-		
administer, concordance and de-prescribing	100.00%	80.95%
Assessment of nutritional status including hydration	100.00%	85.72%
Assessment of vision, hearing and dentition	100.00%	66.67%
Assessment of bladder and bowel function	100.00%	80.95%
Sexual health assessment	80.95%	28.57%
Optimising management of long term	60.95%	20.57%
conditions/multimorbidity	100.00%	71.43%
	100.0078	71.4370
Advanced clinical assessment skills – physical		
examination and ordering investigations	90.48%	57.15%
Problem/deficit identification	95.24%	71.43%
Determining advance care/end of life preferences	100.00%	71.43%
Escalation/contingency planning: actions for when		
the patient's condition	100.00%	61.91%

# E-Delphi Results

Social and Environmental Circumstances		
Assessment of social support including financial		
concerns, benefits entitlement, social support	95.24%	47.62%
Environmental assessment including housing and		
equipment aimed at maximising independence	95.23%	52.39%
Determining spiritual needs and support systems	95.24%	57.14%
Exploring opportunities for		
employment/education/hobbies	80.95%	38.10%
	100.00	
Assessment of carer's needs	%	66.67%
Family/Next of Kin story	68.42%	36.84%

Personalised care and support planning		
Establishing the patient's personal goals and where support		
is needed (person centred care)	95.23%	80.95%
Empowerment and self-management and enabling		
behavioural change	95.24%	33.34%
Assessment of patient's ability to actively participate in care		
and planning	85.71%	76.19%
Assessment of resilience and coping mechanisms – an asset		
based approach	95.24%	33.33%
Establishing an individual's narrative by active		
listening/appreciative enquiry	90.48%	52.38%
Agreeing and formulating a plan together based on shared		
decision making and the preferences of the individual:		
working the partnership	90.47%	57.14%
Safeguarding this contract by documenting it in a co-		
created care or support plan	85.71%	33.33%
Monitoring response to the care and support plan	85.71%	42.85%
Review and revising of the care and support plan	95.23%	61.91%

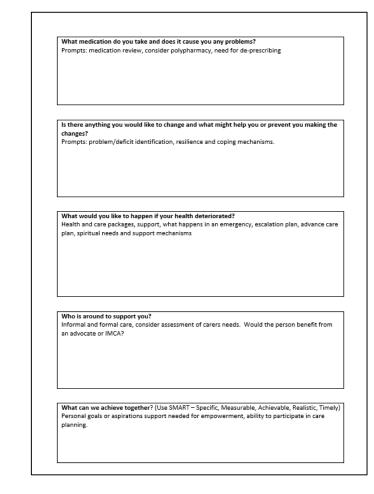
# Findings and next steps

- All but one of the components met consensus on importance, but only 11 out of the 37 components reached consensus on feasibility.
- Given the low scores on feasibility there was a danger that components which are important to frail older people and their carers could be omitted from the final intervention.



# The HAPPI Intervention

Address		I	
			LOGO
D Number			
			telps & challenges, family , friends, ances, benefits
Prompts: we drinking, slev		effects on lifestyle/ex tion, bladder and boy	o you manage them? xercise/mobility, falls, eating and wel function/sexual health,
	afe in your home? Is then	e anything regarding ental hazards, equipm	your home that concerns you?



#### **HAPPI** Conversation Guide

# **The HAPPI Intervention**

All Par	ticipants Documentation	
HAPPI	Conversation Guide	
Person	alised Care and Support Planning	
1.	CFT Personalised Support Plan Template: Part 1 My Medical Plan	
2.	CFT Personalised Support Plan Template: Part 2 My Well-being Plan	
Physica	al Health Assessments	
Assess	ment for the presence and severity of frailty	
	Gait Speed Test	1
2.	Clinical Frailty Scale	
Optimi	ising management of long term conditions/multimorbidity and Problem/deficit	
	ication	
1.	BGS CGA and Problem List	
	ment of falls risk and bone health	
	Multifactorial Risk Assessment Tool (MFRAT)	
2.	FRAX	
Assess	ment of pain	
	Numeric pain scale	
	Pain assessment record	
3.	Abbey Pain Scale (for use in patients with cognitive impairment)	
	ation review	
	Medication review summary	
2.	STOPP-START medication review tool	
	ment of nutritional status including hydration	
	MUST 5 Step Guidance	
	MUST Flowchart	
3.	MUST Full Screening Tool	
Assess	ment of vision, hearing and dentition	
	RCP Bedside Vision Check	
2.	Whispered Voice Test	
Assess	ment of bladder and bowel function	
	Clinical Checklist for Lower Urinary Tract Symptoms	
	ICIQ Bladder Diary	
	Self.Assessment of Your Urinary Problems	
	Bowel Assessment Form	
5.	Clinical Checklist for Faecal Incontinence	
Detern	nining advance care/end of life preferences	
	CFT Treatment Escalation Plan Policy	
2.	CFT Treatment Escalation Plan Booklet	

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#### Home, family and Safety

Assessment of functional ability and activities of daily living including re-ablement 1. Barthel Index

Loneliness/social isolation

1. UCLA 3-Item Loneliness Scale

Assessment of carers needs

Caregiver Strain Index

#### Mental Health Assessments

Assessment of cognition including identification of delirium and capacity assessment

- 1. CFT Capacity Assessment Policy
- 2. CAM Delirium Screening Tool

GPCog

#### Assessment of mood and psychological well-being

- 1. Geriatric Depression Score
- 2. Hospital Anxiety and Depression Score

# Next steps: The HAPPI Trial

#### Aim:



- To conduct a cluster randomised, controlled feasibility study of a nurse-led assessment and care planning intervention
- To determine feasibility of delivering the intervention in primary care to older people with frailty.
- This includes testing potential trial methods to inform the design of a definitive randomised controlled trial (RCT).

# Acknowledgements





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#### Sites

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**CFT Community Matrons** 

#### **My Supervisory Team**

Professor Bridie Kent Professor Jos Latour Professor Jon Marsden

#### SWCRN Clinical Support Team

Sara Macnamara Suzy Dean Will Pynsent

#### Siobhan Aris Bev Bromley Cathy Ledbetter Michelle Black Nicky Burgess Samantha Dimmock Lorna Pamphillon

**CFT Research Team** Sharon Hudson Adrian Sellers Richard Higgins Luke Talbot Vanessa Shawcross

Patient and Public Involvement Representatives Paul Tomlinson John Goddard Margaret Lapping Peninsula Clinical Trials Unit Siobhan Creanor Sarah Campbell Jonny Wilks Adam Streeter Kara Stevens Laura Cocking Brian Wainman

#### **The HAPPI Study Participants**





#### Thank you for your attention. Any questions?

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